

AG Computer Accounting Data Fix Agreement

Name of business	
Main Contact Person	
Main Contact Office Number	
Main Contact Email Address	
Base Serial Number	
Supervisor Password (Help > About)	

Please ensure you complete this data fix form in full, failure to do so could result in your data fix being delayed.

Data fixes will only be undertaken for clients on an active Business Care License and are linked to our AG Computer Accounting Sage Business Partner Number.

Please indicate that you have read and agreed to each of the data fix terms:

Once the data has been submitted for repair, NO user may process in the data	
Data fixes are not completed on client premises or via remote connection	
Data fixes attract a minimum charge of R890.00 excl for 1.00 hour, this may be used to assess the data only.	
Data fix fee excludes collection and return of data to client premises.	
Data fixes will only be completed on supported versions of the Sage Pastel software	
Repaired data will be returned on the latest build of your version	
Repaired data will only be released to client once total payment has been received.	

Data Fix Agreement accepted by:

I have read and agree to the data fix terms and hereby grant A G Computer Accounting access to my company data for the purpose of completing a data fix and declare that I am authorised and empowered to make this statement.

Full Name	
Designation	
Signature	
Please return the completed data fix form to	letsfixit@agca.co.za

For internal use:

Data Fix Reference Number	
Customer Account Number	
Consultant Code	